

Summative Usability Evaluation Questions:

1. Was there any part of the process that you found challenging?
2. Was there any aspect of our solution that you found particularly useful?
3. Is there something we could add to our solution that would make it more useful?
4. Was there any terminology or copy in our solution that confused you?
5. Do you think it took an appropriate amount of time to complete your task?
6. Do you think the step-by-step directions were easy to follow?